

From: Tavi [tavi@carltonleisure.com]

Sent: 19 March 2014 10:57

To: McDonald Nicola - QK

Subject: FW: CCTV footage request

FYI.

From: dameion newell [mailto:ondhill@hotmail.com]

Sent: 19 March 2014 10:09

To: Tavi

Subject: RE: CCTV footage request

Good morning, Tavi

Firstly let me apologise for the delay in responding to email and that we are primus are saddened and somewhat shocked to hear about your incident on the 2nd March 2014.

Unfortunately an incident report for this event was not written by security as security vacated your premises at 3:20 AM on 2 March 2014 and this was before the incident in question had occurred.

As I was there on the evening of the event I am happy to give you an account of the evening leading up to the incident.

1 March 2014, 9:30 PM: downstairs restaurant at Carlton lounge had been cleared of the general public and was hosting an 18th birthday party. I expressed my concerns surrounding under age drinking to Prash (management at Carlton lounge), the parents of the 18-year-old whose party it happened to be and the 18-year-old girl herself.

What we collectively agreed in relation to under age drinking is that under no circumstances would it be tolerated and anybody found doing so will be ask to leave.

As guests arrived throughout the night security operative's checked all IDs and those who did not have ID for whatever reason was clearly and politely instructed not to drink alcohol on the premises and would be asked to leave if found doing so.

At around 11 PM I had discovered that small groups of this private party were leaving the premises and seemingly drinking vast amounts of alcohol and coming back to the venue very intoxicated to which I denied re-entry. Amongst some of the teenagers who came back intoxicated were some of the youth who had not any ID and these same youth also admitted to being under the of legal age of drinking alcohol. I immediately explained the situation and raised my concerns with Prash, Prash spoke to the birthday girl and her parents and informed them that groups other party were leaving the venue and coming back intoxicated and as a result of this will not be able to gain access back into the venue the parents of the birthday girl and the birthday girl agreed with the course of action taken. Security personnel offered the youth who were unable to get back into the premises due to intoxication, cabs to which they declined and they continued to stand outside the venue complaining to their friends.

As the night progressed some more youth attended and was refused entry as they had no ID, these youth admitted to being under the age of 18 and had clearly been drinking alcohol and smelt somewhat heavenly of cannabis, these youth were unable to gain focus and make any coherent sense but became very insistent on gaining entry alongside the other youth who were denied entry.

At 11:20 PM: two undercover police car had pulled into the car park of Carlton lounge as they had seen a crowd gathering outside and the youth member of the party happened to be shouting at security to gain entrance. I myself and Prash explained the situation to the police and informed them we had an abundance of under-age drinkers attend the venue however they hadn't purchased any alcohol from our premises and they had been was refused entry and now seemed to be getting somewhat slightly rowdy. The police officers were very understanding and supportive in our course of action and were able to disperse the youth who had been denied access and instructed them not to come back onto the premises.

Meanwhile in the venue the 18th birthday party was becoming a little bit boisterous as in:

Youth climbing on furniture
youth trying to climb on each other's shoulders
minor disputes amongst themselves which involved pushing and shoving
young ladies walking around with no shoes
youth continuously dropping glasses on the floor

Unfortunately the lack of action taken by the responsible adults/parents of the 18-year-old seemed to endorse such behaviour and multiple times the youth attending the party were instructed by management of Carlton lounge and security to be more mindful of their behaviour which may cause injury to themselves and others. Unfortunately this advice had not been taken on board by themselves and Prash and myself decided it best to stop the party due to safeguarding reasons and health and safety.

Prash explained the situation and the reasons why the party was stopped early to the parents/responsible adults of the 18-year-old girl whose party it was and they completely understood and agreed, security politely dispersed the crowd out of the venue and off the premises.

Security personnel offered to arrange cab but was informed by most of the youth that they lived local and were in walking distance from their homes, the rest of the youth who attended the party who required transportation crossed the road safely to the cab Station.

At 3:20 AM :Myself and the rest of the security team ensured that all members of the party had safely left the premises and that the building had been closed to the general public before ending our shift.

Sunday the 2 March 2014, 5 PM: Prash called me and informed me that once we (security) had finished our shift an abundance youth from the party had come back to the venue and attacked him and his staff team for reasons unbeknown to himself.

Regards
Dameion Newell

From: tavi@carltonleisure.com
To: ondhill@hotmail.com
Subject: FW: CCTV footage request
Date: Mon, 10 Mar 2014 11:52:20 +0000

From: Nicola.McDonald@met.pnn.police.uk [mailto:Nicola.McDonald@met.pnn.police.uk]
Sent: 08 March 2014 16:30
To: tavi@carltonleisure.com
Cc: Nick.Mortimer@met.pnn.police.uk; Sam.Lewis-Evans@met.pnn.police.uk
Subject: CCTV footage request

Tavi
Please see attached letter as we spoke about.
Phone or email when ready
Regards
Nicola

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